

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION**

FLEXPORT, INC.,
Plaintiff,

v.

FREIGHTMATE AI, INC., et al.,
Defendants.

Case No. [25-cv-02500-RFL](#) (PHK)

**ORDER RE: PLAINTIFF'S MOTION
FOR SANCTIONS**

Re: Dkt. 180

All discovery matters in this case have been referred to the undersigned. [Dkt. 81]. Now before the Court is Plaintiff's motion for sanctions against Defendants regarding alleged spoliation of evidence pursuant to Federal Rule of Civil Procedure 37(e). [Dkt. 180]. The Court held a hearing on this motion on August 27, 2026. [Dkt. 235]. Having considered the Parties' briefs, submissions, and oral argument, the Court issues the instant Order **GRANTING-IN-PART** Plaintiff's motion.

BACKGROUND

This case generally concerns Plaintiff Flexport Inc.'s ("Flexport" or "Plaintiff") allegations that former employees Yingwei (Jason) Zhao ("Zhao") and Bryan Lacaillade ("Lacaillade") misappropriated trade secrets from Flexport in connection with their launching of a competing new venture, Freightmate AI, Inc. ("Freightmate") (collectively "Defendants"). *See generally* Dkt. 189. Plaintiff asserts claims for trade secret misappropriation, breach of contract, and breach of fiduciary duty. *See id.*

Flexport is a "tech-enabled freight forwarder" that "combin[es] automation with human expertise" to "remove roadblocks that challenge companies engaged in global trade." [Dkt. 189 at ¶¶ 17-18]. Defendants Zhao and Lacaillade are both former employees of Flexport. *Id.* at ¶ 35.

1 Zhao joined Flexport on June 1, 2021, as Principal Technical Program Manager and remained in
2 this role until his departure from Flexport on June 4, 2024. *Id.* Lacaillade joined Flexport on
3 October 18, 2021, as Group Product Manager. *Id.* He was promoted to Director, Product Manager,
4 effective April 1, 2024, and remained in that role until his departure from Flexport on May 10,
5 2024. *Id.*

6 During employment at Flexport, Zhao and Lacaillade agreed to Flexport’s Agreement,
7 Policy, Handbook, and Code. *Id.* at ¶ 36. The Agreement requires employees to “hold in strict
8 confidence and not directly or indirectly disclose or use any Proprietary Information, except as
9 required within the scope of [their] employment,” and upon termination of employment, to
10 “promptly identify and, as directed by the Company, destroy, delete or return to the Company all
11 items containing or embodying Proprietary Information (including all original or copies of content,
12 whether in electronic or hard-copy form).” *Id.* at ¶ 31. The Policy states that employees “must
13 preserve the confidentiality” of company data, and that employees “may access, use or share
14 Flexport proprietary information only to the extent it is authorized and necessary to fulfill [their]
15 assigned job duties.” *Id.* Under the section “Basic Rules of Conduct,” the Handbook prohibits
16 “[u]nauthorized disclosure of business ‘secrets’ or confidential information.” *Id.* The Code
17 confirms that “[a]ll customer and company information and computer data belongs to the company
18 and shall not be copied, transmitted or shared with anyone outside of Flexport or their active
19 business partners.” *Id.* Pursuant to their offer letters, both Zhao and Lacaillade agreed that “[w]hile
20 you render services to the Company, you will not engage in any other employment, consulting or
21 other business activity (whether full time or part-time) that would create a conflict of interest with
22 the Company.” *Id.* at ¶ 37.

23 In October 2023, Zhao and Lacaillade, along with a few other Flexport colleagues, began
24 discussing the possibility of starting a company together. [Dkt. 194 at 10]. The men created non-
25 Flexport group chats to discuss the potential startup. *Id.* As early as December 2023, Lacaillade
26 reminded the men, “[w]e cannot use Flexport resources for anything as we build this out based on
27 our offer letter.” [Dkt. 196-1 at 2]. Lacaillade went on to write, “[w]e all need to download our
28 offer letters so we can compare the wording in person. From there we can leverage legal guidance

1 to ensure we prevent getting sued.” *Id.*

2 In February of 2024, Lacaillade engaged an attorney. In a Slack message to the group of
3 employees considering this new startup, he wrote, “I set up time . . . with the [i]ntellectual [p]roperty
4 [r]ights litigator. This is the most important discussion from a legal perspective to help us
5 understand what we can/can’t do.” [Dkt. 179-12 at 9].

6 In May of 2024, Zhao “transferred . . . Shipping Documents directly from [his] Flexport
7 laptop to [his] personal Google Drive and the freightmate Google Drive.” [Dkt. 179-23 at ¶ 24].
8 The Shipping Documents consisted of approximately 2,000 files. [Dkt. 179-24 at ¶ 1]. Also in
9 May of 2024, Lacaillade officially departed from his role at Flexport. [Dkt. 189 at ¶ 35]. Lacaillade
10 then incorporated Freightmate. *Id.* at ¶ 104. Zhao departed from his role at Flexport on June 4,
11 2024. *Id.* at ¶ 35.

12 On July 1, 2024, at Lacaillade’s instruction, Zhao deleted from Freightmate’s Google Drive
13 those Flexport shipping documents that Zhao had previously uploaded, and the two men, as well
14 as Rishab Gadroo, another Freightmate employee, deleted any Flexport documents they were able
15 to find on their laptops or email accounts as well. [Dkt. 179-19 at 13]. Mr. Gadroo also deleted
16 the few Flexport shipping documents that he found on the tech@freightmate.ai email account. *Id.*

17 On September 6, 2024, Flexport sent letters to Lacaillade and Zhao “concerning their
18 violations of Flexport’s intellectual property rights and breaches of their contractual obligations
19 concerning confidentiality and intellectual property owed to Flexport.” [Dkts. 189 at ¶ 121; 196-4
20 at 2]. The letters requested Defendants confirm that they “have not retained and do not possess any
21 Flexport Proprietary Information.” [Dkt. 196-4 at 4]. That same day, Lacaillade and Zhao made
22 additional deletions of Flexport materials from their devices. [Dkt. 179-24 at ¶¶ 13-14].

23 LEGAL STANDARD

24 Rule 37(e) sets forth three criteria to determine whether spoliation of electronically stored
25 information (“ESI”) has occurred: (1) the ESI “should have been preserved in the anticipation or
26 conduct of litigation”; (2) the ESI “is lost because a party failed to take reasonable steps to preserve
27 it”; and (3) “[the ESI] cannot be restored or replaced through additional discovery.” Fed. R. Civ. P.
28 37(e). If these criteria are met and the court finds that there is “prejudice to another party from [the

1 loss] of the ESI,” Rule 37(e)(1) instructs a court to “order measures no greater than necessary to
2 cure the prejudice.” Fed. R. Civ. P. 37(e)(1).

3 In contrast to Rule 37(e)(1)’s “should have preserved” standard, Rule 37(e)(2) provides that,
4 if ESI is spoliated and a party “acted with the intent to deprive another party of the information’s
5 use in the litigation,” then more severe sanctions may be imposed for that intentional conduct,
6 including an adverse inference jury instruction. Fed. R. Civ. P. 37(e)(2)(B) (a court may “instruct
7 the jury that it may or must presume the [spoliated] information was unfavorable to the party”).

8 Unlike Rule 37(e)(1), there is no requirement that the court find prejudice to the non-
9 spoliating party under Rule 37(e)(2). “This is because the finding of intent required by the
10 subdivision can support not only an inference that the lost information was unfavorable to the party
11 that intentionally destroyed it, but also an inference that the opposing party was prejudiced by the
12 loss of information that would have favored its position.” 2015 Advisory Comm. Notes.

13 Rule 37(e) does not define “intent.” However, the 2015 Advisory Committee Notes to the
14 amendment of Rule 37(e) advise that “[n]egligent or even grossly negligent behavior” is insufficient
15 to show “intent.” 2015 Advisory Comm. Notes. Accordingly, courts have found that a party’s
16 conduct satisfies Rule 37(e)(2)’s intent requirement when the evidence shows or it is reasonable to
17 infer, that a party purposefully destroyed evidence to avoid its litigation obligations. *See, e.g., First*
18 *Fin. Sec., Inc. v. Freedom Equity Grp., LLC*, No. 15-CV-1893-HRL, 2016 WL 5870218, at *3 (N.D.
19 Cal. Oct. 7, 2016) (finding that the defendant’s agents acted with intent in deleting text messages
20 based on evidence of an “explicit agreement to avoid communicating electronically,” which
21 “suggest[ed] a shared intent to keep incriminating facts out of evidence”); *CAT3, LLC v. Black*
22 *Lineage, Inc.*, 164 F. Supp. 3d 488, 501 (S.D.N.Y. 2016) (the plaintiff’s conduct was intentional
23 under Rule 37(e) because, absent “any other credible explanation for [plaintiff’s alteration of] the
24 email addresses, it is more than reasonable to infer that the intention was to manipulate the digital
25 information specifically for purposes of this litigation”); *Ottoson v. SMBC Leasing & Fin., Inc.*, 268
26 F. Supp. 3d 570, 582 (S.D.N.Y. 2017) (the plaintiff’s conduct was intentional under Rule 37(e)
27 where the evidence showed that the plaintiff either purposefully deleted e-mails that showed she
28 might have fabricated the existence of a report that was critical to her lawsuit or purposefully failed

to take any steps to preserve the e-mails) (citing cases).

DISCUSSION

Plaintiff seeks Rule 37(e) sanctions, arguing that “Defendants intentionally deprived [Plaintiff] of the use of lost and deleted ESI.” [Dkt. 180 at 2]. Defendants, in opposition, argue that “when it comes to document preservation, Defendants acted both appropriately and in accordance with Flexport’s own requests.” [Dkt. 194 at 6] (emphasis removed). The Parties agree that Defendants possessed Flexport materials, which were later deleted, but disagree regarding the details concerning any duty to preserve these materials.

I. Duty to preserve ESI in anticipation of litigation

“[T]he duty to preserve arises not only during litigation, but also extends to the period before litigation when a party should reasonably know that evidence may be relevant to anticipated litigation.” *Compass Bank v. Morris Cerullo World Evangelism*, 104 F.Supp.3d 1040, 1051 (S.D. Cal. 2015). Whether “litigation is ‘reasonably foreseeable’ is a flexible fact-specific standard that allows a district court to exercise the discretion necessary to confront the myriad factual situations inherent in the spoliation inquiry.” *Oracle Am., Inc. v. Hewlett Packard Enter. Co.*, 328 F.R.D. 543, 549 (N.D. Cal. 2018) (quoting *Micron Tech., Inc. v. Rambus Inc.*, 645 F.3d 1311, 1320 (Fed. Cir. 2011)).

Plaintiff argues the duty to preserve arose as early as December 2023 when Lacaillade instructed the group planning to leave Flexport to download their offer letters so they could compare the wording “to ensure [they] prevent getting sued.” [Dkt. 196-1 at 2]. As a fallback to December 2023, Plaintiff points to February 2024 as the date when the duty to preserve arose, because at this time Defendants had discussion with an intellectual property rights litigator “to help [them] understand what [they] can/can’t do.” Plaintiff argues that “[t]he fact that Lacaillade and Zhao sought legal advice in February 2024 indisputably establishes that they understood Flexport’s employment agreements and Proprietary Information and Invention Assignment Agreements (‘PIIAAs’) imposed legal limits and that they recognized a risk of being sued.” [Dkt. 108 at 7] (emphasis removed).

Plaintiff argues “[b]y June 13, 2024, Defendants had already engaged in multiple acts that

they understood made litigation with Flexport inevitable: (1) formed Freightmate and given Zhao access to Freightmate’s Google Drive while he remained employed at Flexport; (2) taken approximately 2,000 FlexID files; (3) uploaded those files to Freightmate’s Google Drive; (4) run FlexID files through Freightmate’s OpenAI account; and (5) created prompt-engineering materials tied to shipping-document extraction—all while understanding that their agreements prohibited taking, using, or disclosing Flexport proprietary information.” Thus, according to Plaintiff, the duty to preserve attached at the absolute latest on June 13, 2024.

Defendants argue they “did not anticipate litigation with Flexport—reasonably or otherwise—before they received the September 6, 2024 letters.” [Dkt. 194 at 15]. Defendants argue their actions in December 2023 and February 2024 were a reasonable, routine part of leaving a company to start a new business in the same or similar industry. Defendants argue they spoke with an intellectual property attorney, not because they reasonably anticipated litigation, rather, because they wanted to make sure they took all proper actions to avoid any possibility of a lawsuit. *Id.*

Plaintiff has not met its burden of proving that Defendants reasonably anticipated litigation prior to the September 6, 2024 letters. First, the fact that Defendant Lacaille informed the group to download their offer letters so they could compare the wording “to ensure [they] prevent getting sued” in December 2023 does not mean they reasonably anticipated such litigation at that time. Taking steps to prevent litigation is, by definition, trying to avoid litigation entirely. Trying to mitigate the risk that litigation could conceivably be filed is not the same thing as reasonably anticipating the litigation would occur. “This standard does not trigger the duty to preserve documents from the mere existence of a potential claim or the distant possibility of litigation.” *Waymo LLC v. Uber Techs., Inc.*, 2018 WL 646701, at *15 (N.D. Cal. Jan. 30, 2018) (quoting *Micron Tech., Inc. v. Rambus Inc.*, 645 F.3d 1311, 1320 (Fed. Cir. 2011); *see also Zubulake v. UBS Warburg LLC*, 220 F.R.D. 212, 217 (S.D.N.Y. 2003) (“Merely because one or two employees contemplate the possibility that a fellow employee might sue does not generally impose a firm-wide duty to preserve.”)).

The December 2023 message does not advocate taking steps to prepare defenses to litigation. As of December 2023, Defendants had not received a claim from Flexport and had not even retained

1 counsel. Plaintiff's arguments essentially rely on inferring from the evidence that these Defendants
2 feared litigation at this early point in time. However, the duty to preserve is based on an objective
3 standard, and the subjective intent of Defendants here is not dispositive. "This is an objective
4 standard, asking not whether the party in fact reasonably foresaw litigation, but whether a reasonable
5 party in the same factual circumstances would have reasonably foreseen litigation." *Waymo*, 2018
6 WL 646701, at *14 (internal quotation marks omitted) (citation omitted). Under the totality of the
7 circumstances, a reasonable party in December 2023 would not have reasonably foreseen litigation.

8 The change in circumstances in February 2024 is the fact that Defendants consulted legal
9 counsel. But, Defendants still had not received a claim letter from Flexport at this point in time, and
10 there is no evidence they received notice at the time that the ESI at issue was potentially relevant to
11 the litigation. *Cf. Smahi v. STMicroelectronics, Inc.*, 825 F. Supp. 3d 1143, 1147 (N.D. Cal. 2026)
12 ("If a party has 'some notice that the documents were potentially relevant to the litigation,' then
13 they also have a duty to preserve those documents.") (citation omitted). The record indicates that
14 Defendants sought counsel with the continuing intent of *avoiding* litigation rather than out of a
15 concern that litigation was likely to occur. *See Li v. Merck & Co., Inc.*, No. 23-cv-03347-JSW
16 (TSH), 2025 WL 429013, at *2 (N.D. Cal. Feb. 7, 2025) (rejecting the contention that seeking an
17 attorney to consult regarding one's legal rights necessarily establishes contemplation or anticipation
18 of litigation). Again, a reasonable party trying to prevent litigation entirely in these circumstances
19 is not shown to be reasonably anticipating such litigation – if anything, there is an inference that
20 they are not anticipating litigation because they are taking steps to mitigate the risk in the first place.
21 Defendants also point out that Plaintiff never took discovery from the attorney involved and never
22 sought to ask Defendants at their depositions whether they anticipated litigation as of February 2024
23 – arguing that Plaintiff avoided pursuing discovery which (according to Defendants) would
24 undermine their position here and merely rely on one electronic message. As Defendants point out,
25 there is no evidence that the attorney involved gave legal advice to retain any documents in February
26 2024, no evidence that the attorney involved gave legal advice regarding the prospect of litigation,
27 and no evidence that would add significantly to the circumstances as they existed in December 2023
28 beyond the mere presence of counsel.

Under the totality of circumstances, the Court finds the language of the September 6 letters sufficient to put a reasonable person in Defendants' position on notice that litigation was reasonably likely to occur. In the September 6 letters, Flexport wrote that "there is reason to believe that [Defendants] are violating Flexport's intellectual property rights." [Dkt. 196-4 at 2]. Further, Defendants themselves state that they "did not anticipate litigation with Flexport . . . before they received the September 6, 2024 letters." [Dkt. 194 at 15]. Defendants thus effectively concede that as of September 6, 2024 they had notice that litigation was reasonably foreseeable. Thus, the Court finds that as of September 6, 2024 Defendants reasonably anticipated litigation and had a duty to preserve ESI as of that date under Rule 37(e).

II. Loss of ESI due to failure to preserve

It is undisputed that Defendants intentionally deleted Flexport materials from their possession in both July and September 2024. Defendants argue they deleted the ESI in July "to [c]reate a [c]lean [r]oom [e]nvironment." [Dkt. 194 at 20]. Because the Court finds that the duty to preserve did not arise until September 2024, the loss of ESI in July 2024 was not in violation of Rule 37(e).

As to the deletions in September 2024, Defendants argue that, even if they should have anticipated litigation prior to the September letter, "it still would not have been reasonable for [them] to preserve the specific materials discussed in [Plaintiff's] motion." *Id.* Further, Defendants point to Plaintiff's language in the September letter directing Defendants to "[c]onfirm that [they] ha[d] not retained and d[id] not possess any Flexport Proprietary Information" as indicating Flexport's request that Defendants delete the relevant information in their possession. *Id.* at 20-21. While Defendants' rationale for deleting the ESI at issue here goes to the issue of intent, it does not negate the fact that the ESI loss was a direct result of Defendants' failure to preserve after the duty to preserve arose. Indeed, there is evidence that one of Defendants' investors (contacted after Defendants received the September letters) told Defendant Lacaillade not to delete anything at that time. Whether Defendants knew they had a duty to preserve or not, the fact of the matter is the duty did exist as of September 6, 2024, and Defendants failed to preserve, and therefore lost, the ESI.

Defendants additionally argue that they retained a firm, Lighthouse, to image various Google

1 Drives, Gmail accounts, personal laptops, personal emails, and personal cell phones after receipt of
2 the notice letters. *Id.* at 25. Lighthouse imaged fifteen different Freightmate and founder
3 repositories and created a Google Drive audit log “that detailed every action taken on any document
4 on the freightmate Google Drive account from the date the account was established to the date
5 Lighthouse imaged it.” *Id.*

6 In response, Plaintiff argues the Lighthouse imaging underscores “selectivity” because
7 Defendants imaged certain devices and accounts, while failing to image contemporaneous OpenAI
8 and GCP systems and while failing to recover the deleted FlexID and prompt files from the Google
9 Drive. According to Plaintiff, “[p]reserving the sources least likely to reveal system-level use does
10 not excuse losing the sources most likely to reveal it.” [Dkt. 208 at 18].

11 The Court finds that regardless of the whether some ESI may have been preserved via
12 Lighthouse’s imaging process, an admitted amount of potentially relevant information was lost in
13 the September deletions due to Defendants’ failure to preserve.

14 **III. Inability to restore or replace the ESI**

15 Plaintiff argues that “[t]he lost ESI consists of categories of evidence that cannot be recreated
16 from other sources: prompt-engineering documents: OpenAI inputs, outputs, and response logs; and
17 GCP data-access and administrative logs.” [Dkt. 180 at 28]. Defendants respond that their “deletion
18 of the Flexport Shipping Documents may not serve as the basis for sanctions because Flexport still
19 has them.” [Dkt. 194 at 26]. The fact that duplicates of some of the deleted materials may be in
20 Plaintiff’s files (because these shipping documents apparently originated from Flexport), the
21 evidentiary relevance of those deleted shipping files relates to Plaintiff’s argument that these
22 shipping documents in particular were stored on Defendants’ devices and accounts. Thus, even if
23 the actual content could somehow be restored from a different location, this does nothing to show
24 how this ESI was used by Defendants or whether the files were altered in any way while in
25 Defendants’ possession.

26 Defendants also argue that “Flexport has failed to carry its burden of showing that the
27 Prompt-Related Documents are even relevant to the litigation, much less that Defendants had notice
28 of that purported fact before deleting them.” *Id.* This argument is not germane to whether the ESI

1 can be restored or replaced. Relevance to the litigation is subsumed in the analysis above as to
2 whether and when the duty to preserve arose and the scope of that duty. Because the Court found
3 already that the duty to preserve attached to these documents, arguments that they are somehow not
4 relevant does not negate the fact that there is no practical way to restore them as they existed on
5 Defendants' devices and accounts.

6 **IV. Prejudice to Plaintiff resulting from lost ESI**

7 Plaintiff argues that "[t]he prejudice to Flexport is severe." [Dkt. 180 at 10]. Plaintiff avers
8 "[t]he deleted ESI would prove direct, contemporaneous evidence of Defendants' access to and use
9 of Flexport's trade secrets, including the specific FlexID files ingested, the prompts used, and the
10 resulting outputs. In the absence of that evidence, Flexport is forced to rely on indirect indicators .
11 . . . rather than the primary evidence Defendants destroyed. There is no alternative source for this
12 information, and it cannot be restored or replaced." *Id.*

13 The ESI deleted in September 2024 includes Flexport shipping documents (both on
14 Lacaille's personal laptop and in Zhao's email account and personal devices), Flexport
15 operational files in Zhao's possession, and prompt engineering files on the Freightmate Google
16 drive. These files were deleted on September 6 and 7, 2024, weeks before Defendants engaged
17 Lighthouse to image their files and devices (and thus these deleted files no longer existed at the time
18 of imaging).

19 Defendants provide no persuasive argument against prejudice. As noted, Defendant argues
20 that the lost ESI was irrelevant to the development of Freightmate (as allegedly shown by the source
21 code) and that the shipping documents are not confidential trade secrets in any event. In response,
22 Plaintiff argues that the lost ESI would have been relevant to show the extent to which Flexport's
23 confidential documents were used by Defendants. These arguments go to the merits of the case
24 because the Parties dispute whether the lost ESI would have been relevant on the merits for purposes
25 of trial. However, it is not appropriate for purposes of this motion to reach any decision on the
26 ultimate merits of the trade secrets claims in this case. The undersigned makes no such findings as
27 to the ultimate merits – the issue for purposes of this discovery sanction is whether Plaintiff was
28 prejudiced (without pre-judging which Party will ultimately prevail). Here, Defendants' position

1 essentially assumes that Defendants’ arguments to defend against the trade secrets claims would
2 prevail at trial – but the issue on the instant motion is whether Plaintiff has been prejudiced by the
3 loss of the evidence, not whether Plaintiff loses on the merits after trial. The deleted ESI would
4 have been within the scope of relevance for purposes of discovery for purposes of showing how and
5 to what extent Defendants relied on Flexport materials in developing Freightmate. The loss of this
6 evidence (which Plaintiff reasonably believes would have supported its case in chief) supports a
7 finding that Plaintiff experienced at least some prejudice by the loss of the ESI. Accordingly, the
8 Court finds that Plaintiff suffered prejudice from the deletion of the ESI at issue. Accordingly,
9 because the above-referenced factors have been satisfied, the Court may impose sanctions under
10 Rule 37(e)(1).

11 **V. Intent to deprive Plaintiff of ESI**

12 Next, the Court must address whether Defendants acted with an intent to deprive Plaintiff
13 of the ESI’s use in this litigation, such that the Court may impose the more severe sanctions set
14 forth in Rule 37(e)(2).

15 Plaintiff argues that “Defendants engaged in an intentional purge of stolen FlexID files and
16 at least six prompt files on July 1, 2024.” [Dkt. 180 at 24]. Plaintiff argues that intent is established
17 because “[t]he deleted files go directly to the heart of Defendants’ independent development
18 narrative” and “[w]ithout this critical ESI, Defendants successfully enshroud their hyper-fast
19 development in secrecy, and Flexport has lost its direct evidence of Defendants’ use of the FlexID
20 files to build, test, and refine Docmate.” *Id.* at 24-25. Plaintiff further argues that they have
21 established intent because “[h]aving previously sought the advice of counsel . . . Defendants knew
22 or should have known they were in violation of their employment agreements . . . by merely
23 possessing the . . . files. Deleting these files after admittedly using at least a subset of the . . . files
24 in developing Docmate confirms Defendants understood these files and any evidence of their use
25 would be relevant to future litigation with Flexport.” *Id.* Plaintiff further relies on the evidence that
26 a non-lawyer investor advise Defendant Lacaille not to destroy anything after receiving the
27 September letters.

28 As in many cases involving proof of state of mind, there is no actual direct evidence of intent

here. Defendants argue they “deleted the Flexport Shipping Documents on July 1, 2024 to create a clean room—not because they thought those documents would be evidence in a future lawsuit.” [Dkt. 194 at 20]. Defendants argue “[n]ot only was such deletion the right thing to do, it’s the very thing that Flexport itself demanded Defendants do in their September 6, 2024 letter.” *Id.* (emphasis removed). As noted above, the Court found that the duty to preserve did not arise until September 2024 and therefore the deletions in July are not persuasive evidence of intent to deprive.

While Defendants *should* have known better than to delete any ESI relevant to potential litigation after September 2024, the totality of the circumstances do not give rise to an inference of intent to deprive Plaintiff of this evidence as of or after September 2024. The September 2024 letters do not explicitly demand that Defendants preserve evidence such as Flexport documents. Defendants argue that they believed the September 2024 letters requested that Defendants delete Flexport confidential documents in their possession. While that interpretation of the September letters is arguably mistaken, “[n]egligence—even gross negligence—in failing to retain relevant evidence is not sufficient to support an adverse inference under Rule 37(e)(2).” *Meta Platforms, Inc. v. BrandTotal Ltd.*, 605 F. Supp. 3d 1218, 1238 (N.D. Cal. 2022). The record indicates that Defendants’ intent from December 2023 onward was to take steps to avoid litigation, not deprive Plaintiff of evidence in the litigation. In that regard, they preserved other evidence on the development of Freightmate, which tends to negate the inference of intent here – had Plaintiffs intended to deprive Plaintiff of evidence, they would not have preserved other evidence. Further, the fact that Defendants had apparently retained counsel at this point in time tends to undercut the inference that there was an intent to deprive Plaintiff of evidence, because the Court will not entertain an inference that counsel would encourage or advise a client to spoliage evidence.

While the deletions occurred, the Court finds that Plaintiff has not met its burden of proving that Defendants had the requisite intent to deprive Plaintiff of ESI when deleting ESI in September 2024. Accordingly, for all these reasons, the Court finds that the Rule 37(e)(2) factors are not satisfied. The Court **DENIES** Plaintiff’s request for the imposition of sanctions under Rule 37(e)(2).

VI. Sanctions under Rule 37(e)(1)

Having determined that Defendants violated Rule 37(e)(1), the Court must now determine

1 the appropriate sanction. Plaintiff requests that the Court “should impose curative measures under
2 Rule 37(e)(1) sufficient to prevent Defendants from benefiting from the evidentiary gap they
3 created. At minimum, the Court should permit Flexport to (1) present evidence and argument to the
4 jury concerning Defendants’ failure to preserve the use of lost and deleted ESI; (2) inform the jury
5 that Defendants had a duty to preserve the use of lost and deleted ESI and failed to do so; and (3)
6 preclude Defendants from arguing that the absence of direct evidence of use proves that no such use
7 occurred.” [Dkt. 180 at 2-3]. Finally, Plaintiff requests “its attorneys’ fees and costs incurred as a
8 result of Defendants’ spoliation.” *Id.* at 3.

9 Defendants oppose the request for sanctions and the request for an award of fees and costs.
10 Defendants argue that the Flex shipping documents are not confidential trade secrets and that the
11 loss of such documents could therefore not have caused significant prejudice to Plaintiff (and as a
12 corollary, the relief necessary to cure any such prejudice would be minimal). Defendants also argue
13 that the prompts used with ChatGPT were ultimately irrelevant to the development of Freightmate,
14 and as a consequence again any prejudice stemming from the loss of any prompts and chatlogs is
15 minimal (and hence, the remedy should be minimal). Defendants argue that the requested remedies
16 regarding arguments and evidence to be presented to the jury (and the request to foreclose defense
17 arguments) is an attempt to win the trade secret cause of action based on solely on the spoliation
18 and not on the merits of the trade secrets claim – because Defendants argue that discovery has
19 demonstrated that Defendants used none of Plaintiff’s alleged trade secrets to develop Freightmate.

20 Plaintiff responds that the requested remedies are required to address the prejudice. With
21 regard to the request to foreclose Defendants from relying on the lack of evidence to support a
22 finding of no liability, Plaintiff argues that that remedy in particular is required because absent such
23 a ruling, Defendants’ behavior would be rewarded by the very absence of evidence they caused.

24 The Court is guided by precedent in this district, where parties were similarly found to have
25 violated Rule 37(e)(1) (but not 37(e)(2)). In *Phan*, the Court found that providing the jury with the
26 jury instruction promulgated by the California courts on the Willful Suppression of Evidence (CACI
27 Jury Instruction No. 204) was an appropriate sanction. *Phan v. Costco Wholesale Corp.*, 2020 WL
28 5074349, at *4 (N.D. Cal. Aug. 24, 2020). In *Phan*, the defendant failed to preserve video evidence

1 of the slip and fall which was the subject of that lawsuit. The *Phan* court found that providing this
2 jury instruction “balances the importance of the video evidence with the degree of defendant’s fault
3 and extent of prejudice to plaintiff. Further, the instruction allows the factfinder to reach its own
4 conclusion about the video evidence in light of all the facts that may be presented.” *Id.*

5 Similarly, in *Meta v. BrandTotal*, the Court followed the reasoning in *Phan* and decided that
6 the jury would receive CACI Instruction 204 (modified to fit the facts of that case) where the
7 defendant there failed to preserve a software debugging log which contained information relevant
8 to that case. *Meta Platforms Inc. v. BrandTotal Ltd.*, 605 F. Supp. 3d 1218, 1237-41 (N.D. Cal.
9 2022). In *Meta*, Meta sought a mandatory adverse inference instruction to the jury on several
10 disputed factual issues. *Id.* at 1235. There, Meta argued that several facts regarding the lost software
11 debugging log gave rise to inferences which justified the requested relief. The *Meta* Court found
12 that “whatever inferences might be drawn from those facts is best left to the jury.” *Id.* at 1240.

13 As discussed above, the Parties rely on different interpretations of the September letter and
14 the other circumstances surrounding the deletions of the ESI to argue whether or not there was an
15 intent to deprive Flexport here of the evidence (as opposed to a mistaken or negligent state of mind).
16 As in *Phan* and *Meta*, the Court found that a mandatory adverse inference under Rule 37(e)(2) is
17 not appropriate on this record. However, the Court finds that, as a remedy to address the prejudice
18 here under Rule 37(e)(1), the appropriate sanction is to allow the jury to hear whatever evidence the
19 Parties are allowed by the presiding District Judge to properly introduce at trial and for the jury to
20 be instructed on the law on suppression of evidence, so that the jury may determine whether or not
21 to consider the lost ESI would have been unfavorable to Defendants.

22 As noted above, all discovery in this matter was referred to the undersigned. Rule 37 is a
23 rule of discovery and the sanction here is a sanction based on discovery conduct. The instant motion
24 is a motion for relief on a nondispositive matter and thus, under 28 U.S.C. § 636(b), the provisions
25 for issuing a Report and Recommendation do not apply. Accordingly, the undersigned has the
26 authority procedurally to issue this ruling as an Order, which would be subject to a Motion for Relief
27 from Nondispositive Pretrial Order directed to the presiding District Judge under Civil Local Rule
28 72-2 (which incorporates Fed. R. Civ. P. 72(a) and 28 U.S.C. § 636(b)(1)(A)). *See Porter v. City*

1 *and Cnty. of San Francisco*, 2018 WL 4215602, at *5 (N.D. Cal. Sept. 5, 2018) (Magistrate Judge
2 issuing Order on Rule 37(e)(1) spoliation sanctions “[s]ubject to the discretion and direction of the
3 trial judge”).

4 Accordingly, for all the reasons discussed herein, the Court **ORDERS** that the jury be
5 instructed pursuant to CACI 204 (as modified to fit the facts of this case) as follows: “You may
6 consider whether one party intentionally concealed or destroyed evidence with the specific intent to
7 deprive the other party of that evidence for use in this lawsuit. If you decide that a party did so with
8 that intent, you may decide that the evidence would have been unfavorable to that party.”

9 The Court finds this jury instruction to be an appropriate sanction, which balances the
10 importance of the spoliated ESI with the degree of Defendants’ fault and extent of prejudice to
11 Plaintiff. The Court finds that this sanction will cure the prejudice to Plaintiff caused by the
12 spoliation but goes no further than necessary. The instruction allows the factfinder to reach its own
13 conclusion about the evidence in light of all the facts that may be presented.

14 Because details on the conduct of trial (such as admissibility of evidence and allowable
15 arguments to the jury) are not within the scope of referral to the undersigned, the Court **ORDERS**
16 the Parties to raise any disputes on such issues with the presiding District Judge through either the
17 motions in limine process or other appropriate pretrial procedures.

18 **VII. Request for Monetary Sanctions**

19 In addition to the non-monetary sanctions discussed above, Plaintiff also seeks an award of
20 fees and costs. [Dkt. 180 at 32]. However, instead of requesting a specific amount, Plaintiff seeks
21 leave to submit a declaration detailing the requested fees and costs. *Id.* Local Rule 37-4, however,
22 mandates that, when a party moving for Rule 37 sanctions also moves for an award of attorney fees,
23 “the motion **must** . . . [b]e accompanied by competent declarations which . . . [d]escribe in detail the
24 efforts made by the moving party to secure compliance without intervention by the Court; and . . .
25 [i]f attorney fees or other costs or expenses are requested, itemize with particularity the otherwise
26 unnecessary expenses, including attorney fees, directly caused by the alleged violation or breach,
27 and set forth an appropriate justification for any attorney-fee hourly rate claimed.” *See* Civil L.R.
28 37-4(b)(2)-(3) (emphasis added).

Plaintiff has plainly not complied with Civil Local Rule 37-4. No specific amount of fees or costs are requested in Plaintiff's briefs, and no declarations were submitted with the instant motion to substantiate the amounts of fees and costs sought. The only case law cited by Plaintiff is from the Central District of California, which obviously is not bound by the Local Rules of this Court such as Civil L.R. 37-4. [Dkt. 180 at 32]. Indeed, precedent from this Court supports the conclusion that failure to submit the required materials under Civil Local Rule 37-4 is sufficient basis to deny a request for attorneys fees and costs in connection with a spoliation motion under Rule 37(e). *Phan*, 2020 WL 5074349, at *4.

For all these reasons, and in the full exercise of the Court's discretion under both Civil L.R. 37-4 and Fed. R. Civ. P. 37(e), the Court **DENIES** Plaintiff's request for an award of fees and costs in connection with the instant motion for sanctions.

CONCLUSION

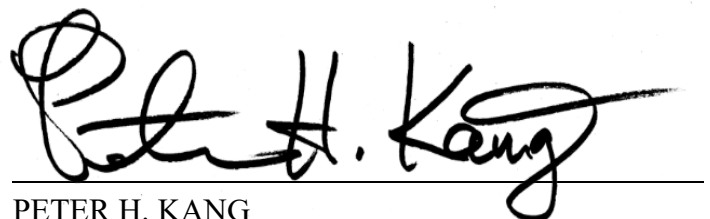
For the foregoing reasons, the Court **GRANTS-IN-PART** Plaintiff's motion for sanctions under Rule 37(e). [Dkt. 180]. The Court further **ORDERS** that Defendants shall be sanctioned with an instruction to the jury on CACI 204. The Court **DENIES** Plaintiff's request for monetary sanctions.

Any Party may file a timely motion for relief from this non-dispositive pretrial order pursuant to Civil L.R. 72-2, which (as noted) includes Fed. R. Civ. P. 72 (setting 14 day deadline for filing objections to Magistrate Judge's Order on Nondispositive Matter).

This Order **RESOLVES** Dkt. 180.

IT IS SO ORDERED.

Dated: September 16, 2026



PETER H. KANG
United States Magistrate Judge